

From: mac_group-bounces@nist.gov on behalf of [Allen, Richard A. \(Fed\) via Mac_group](#)
To: [MAC_GROUP](#)
Subject: Re: [Mac_group] Outlook password entry times 3?
Date: Tuesday, December 17, 2019 11:51:28 AM

Over the past couple of weeks, I've been seeing a variation on this: In my case, Outlook says: "Connected to: Nist", but it also says "Sync pending for this folder" and stays there. It seems to happen only after the screen has been locked and doesn't happen every time (<1x per day).

Exiting and restarting Outlook is the only way I have found to fix this.

All the best,

-Rich

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From: <mac_group-bounces@nist.gov> on behalf of "Mendenhall, Marcus H. (Fed) via Mac_group" <MAC_GROUP@nist.gov>
Reply-To: "Mendenhall, Marcus H. (Fed)" <marcus.mendenhall@nist.gov>
Date: Tuesday, December 17, 2019 at 11:12 AM
To: "Migdall, Alan L. Dr. (Fed)" <alan.migdall@nist.gov>
Cc: [MAC_GROUP](#) <MAC_GROUP@nist.gov>
Subject: Re: [Mac_group] Outlook password entry times 3?

"If I tell you three times, it is true?"

Marcus Mendenhall

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On Dec 17, 2019, at 10:57 AM, Migdall, Alan L. Dr. (Fed) via Mac_group
<MAC_GROUP@nist.gov> wrote:

I am using the Outlook app on my NIST MacBook for my NIST mail.
Often I find that Outlook is “not connected to NIST” and the way I deal with it is to quit the app and start Outlook again.
That usually works, but it always requires me to enter my user name and password 3 times.

Does anyone else have that issue?

Alan Migdall